



## **Privacy Policy**

This Privacy Policy sets out how SupERkids uses and protects any information that you give SupERkids when you use this website.

SupERkids is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website then you can be assured that it will only be used in accordance with this privacy statement.

SupERkids may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from 25th May 2018.

### **What we collect**

We collect information about you when you provide us with feedback and/or contact us.

### **We may collect the following information:**

- Name
- Contact information including telephone number and email address
- Demographic information such as address postcode, preferences and interests
- What we learn about you from letters, emails and conversations between us

### **Why we need the information we gather**

We require this information for the following reasons:

- To provide the services or information which you have requested
- To tailor our website to show you content that is relevant to you
- We may also use the information to improve our events

### **Legitimate interest in contacting you**

Legitimate interest allows us to reply to your enquiries and it does not cause harm or override your privacy rights.

### **How we keep it**

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical procedures to safeguard and secure the information we collect online. SupERkids will hold personal data on its own IT network and its SiteGround server where the data is located in the EU.

## **How long we keep it for**

Data stored on our server is deleted once a month.

## **We do NOT use cookies**

Cookies are small text files stored on your device and used by website operators in order to make websites work, or work more efficiently, as well as to provide information to the operators of the website or certain third parties. Each cookie usually contains a unique string of characters, which allows a website to distinguish your browser or device from other users.

## **Links to other websites**

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this Privacy Policy. You should exercise caution and look at the Privacy Policy applicable to the website in question.

## **Controlling your personal information**

You may choose to restrict the collection or use of your personal information in the following ways:

- If you have previously agreed to us using your personal information for contacting you about upcoming events, you may change your mind at any time by emailing us at **supERkids2011@icloud.com** or by unsubscribing to any emails received via the link provided

We will not distribute your personal information to third parties unless we have your permission or are required by law to do so.

You may request details of personal information which we hold about you under the General Data Protection Regulation. If you would like a copy of the information held on you please email **supERkids2011@icloud.com**.

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible, at the above address. We will promptly correct any information found to be incorrect.